1. Miscellaneous (MS)

2. Information Systems Issues (I)

2a. Downsizing (ID)

3. Office Systems (OS)

4. Image Processing (IP)

5. Application Development/CASE (AD)

6. Outsourcing (OU)

6. Outsourcing (OU)

7. Information Services Industry Trends (IS)

8. Worldwide Markets (WM)

9. Europe (E)*

This section is under review.

See new section **26. Europe**, for category breakdown.

10. Asia/Pacific (AP)

11. U.S. Market Forecasts (MF)

12. Software Products (SP)

13. Turnkey Systems/VARs (TS)

14. Systems Integration (SI)

15. Professional Services (PF)

16. Processing Services (PC)

17. Systems Operations (SO)

19. EDI (ED)

20. Vertical and Cross-Industry Markets (VM)

21. U.S. Federal Government (FG)

22. Competition (CO)

23. Summary and Conclusions (SC)

24. Customer Services (CS)

25. Competition (CO)

26.2 Information Systems Issues (E-I)

26.3 Office Systems (E-OS)

26.4. Image Processing (E-IP)

26.5 Application Development/CASE (E.AD)

26.7 Information Services Industry Trends (E-IS)

26.8 Worldwide Markets (E-WM)

26.9 Asia/Pacific (E-AP)

26.10 Market Forecasts (E-MF)

26.13 Systems Integration (E-SI)

26.16 Systems Operations (E-SO)

26.20 Competitive Trends (E-CT)

26.21 Summary and Conclusions (E-SC)

26.23 Competition (E-CO)